

Refunds and Terms of Service Star City Party Rentals

1. Refund Policy:

We at *starcitypartyrentals.llc* strive to provide the best rental experience for your party equipment needs. However, we understand that circumstances may arise where you need to cancel or modify your order. Please review our refund policy below:

-Cancellation Period: Customers can cancel their order up to [X days/weeks/months] before the scheduled rental date to receive a full refund.

- Cancellation Fee: Cancellations made within [X days/weeks/months] of the rental date may be subject to a cancellation fee of [amount or percentage].

- No-Shows: Failure to cancel your order prior to the rental date without proper notification may result in forfeiture of the rental fee.

- Damaged or Defective Equipment: If any rented equipment is found to be damaged or defective upon receipt, please notify us immediately for a refund or replacement.

- Refund Processing: Refunds will be processed within [X business days] after approval.

2. Terms of Service:

By using our website *starcitypartyrentals.llc* and renting equipment *starcitypartyrentals.llc*, you agree to the following terms:

- Rental Agreement: Customers must agree to our rental agreement before finalizing their order. This agreement outlines the terms and conditions of the rental, including responsibilities, liabilities, and usage guidelines.

- Payment: Payment for rental services is due at the time of booking unless otherwise specified. We accept various payment methods for your convenience.

- Delivery and Pickup: We offer delivery and pickup services for rented equipment. Additional fees may apply based on location and timing.

- Use of Equipment: Rented equipment should be used for its intended purpose only and in accordance with the provided instructions. Any misuse or negligence may result in additional charges.

- **Liability:** Customers are responsible for the proper care and safekeeping of rented equipment during the rental period. Any damage or loss beyond normal wear and tear may result in additional charges.

- **Insurance:** We recommend that customers obtain appropriate insurance coverage for rented equipment to protect against unforeseen circumstances.

- **Indemnification:** Customers agree to indemnify and hold *starcitypartyrentals.llc* harmless against any claims, damages, or liabilities arising from the use of rented equipment.

- **Jurisdiction:** These terms are governed by the laws of United States of America USA. Any disputes arising from these terms shall be resolved through arbitration or mediation.

Contact Information:

If you have any questions or concerns regarding our refund policy or terms of service, please contact us at **+1 (540) 915 4750**.

Note: This document is subject to change without prior notice. Please refer to our website for the most up-to-date information regarding refunds and terms of service.